



COMPLAINTS

The institution maintains copies of all complaints and their resolution according to the institution's record-keeping policy.

Students or any member of the public may file a complaint against the Montana Academy with:

Montana Board of Barbers and Cosmetologists,
PO Box 200513, Helena, MT, 59620 Phone 406-841-2335

With respect to the Massage Therapy program, complaints may be filed with:
Montana Board of Licensed Massage Therapy
301 So. Park 4th floor P.O. Box 200513 Helena, Mt 59620-0513

The National Certification Board of Therapeutic Massage
National Certification Board of Therapeutic Massage
13333 Burr Ridge Parkway, Suite 200 Burr Ridge, IL 60527
Phone: 630-627-8000 or 1-800-296-0664

Students may also pursue complaints with the Montana Academy's accrediting agency, the National Accrediting Commission of Career Arts & Sciences, 3015 Colvin St, Alexandria, VA 22314, Tel. 703-600-7600, www.naccas.org. Complaint forms are available through NACCAS.